



Compliance Health Check for Oracle Databases

Service Description

Overview of the service

The Oracle Database Compliance Health Check gives you insight into the financial risks, associated to your Oracle Database instances.

Almost every user of Oracle database software programs is struggling to get a complete and accurate understanding of the specific Oracle database configuration and its related license requirements. Organizations, often unintendedly, use database options or database management packs that require additional licensing, without even being aware of the fact that they are using these.

The consequences of incompliance can be costly, as the price of the different database options and database management packs vary from 11,500 - 23,000 USD per Processor per option. And even if you have identified, that a certain management pack and/or database option is installed and used, how do you determine if such 'usage' is actually required to be licensed and not part of your out of the box database installation?

On top of the database configuration challenges, the cost of Oracle databases is strongly affected by the hardware configuration of the (virtual) machines the Oracle Databases are installed and/or running on. This cost is linked to the machine and can either be calculated directly (in case of a per Processor licensing model) or indirectly (in case of a Named User Plus licensing model which requires a minimum number of licenses per Processor). Since the machine's size determines the required number of licenses, the cost can dramatically increase if a database instance is moved from one machine to the other.

In order to get insight into your Oracle database estate and understand the potential mitigation of financial risks, B-lay offers the Oracle Database Compliance Health Check. The Health Check will result in a report showing you the level of risk you are exposed to, as well as the risk reduction potential.

Scope of service

Oracle software programs included in the scope of Oracle Database Compliance Health Check are:

- Oracle Database (all editions, version 8.1 and higher)
- Oracle Database Enterprise Edition Options
- Oracle Database Management Packs

There is no limitation to the number of databases that can be included in the Healthcheck.

We will on average require 5 working days to conduct the Health Check and prepare your report, after submission of the data through Zyncc workflow. Quality matters to us, as we are sure it does to you too. We will not sacrifice quality over speed, so if we require more time to provide you with a better report, we will take that time.

Limitations of service

Databases versions prior to 8.1 will not be included in the Health Check. We will not accept other input than the specific data requested in Your Zyncc. In case you want us to perform a health check or analysis on other data, please contact us through info@b-lay.com and we will provide you with an alternative offer.

Once you have submitted the data, we consider this to be the complete dataset and no further data can be added at a later stage.

After purchase of the Health Check, we will send you reminders if we don't see activity in Your Zyncc. If you, despite reminders from our side, haven't submitted data within 3 months after purchasing the Health Check, we consider that we have fulfilled all our obligations associated to this Service offering.

The service will expire and we will close the engagement. Please be aware that we will not be able to give a refund, as we will have made costs to prepare the service and following up with you.

What we do

B-lay will:

- setup Your Zyncc
- Share the login credentials with the provided contact person
- Monitor progress in Your Zyncc and inform you about periods of inactivity
- Analyse your data
- Determine risk and risk reduction level
- Create the health check report
- Arrange a walk through of the report by a licensing expert

What you do

You are responsible for:

- Assigning an owner within your organization
- Adding relevant people within your organization to Your Zyncc
- Collecting the requested data and upload them in Your Zyncc
- Submitting the data in Your Zyncc

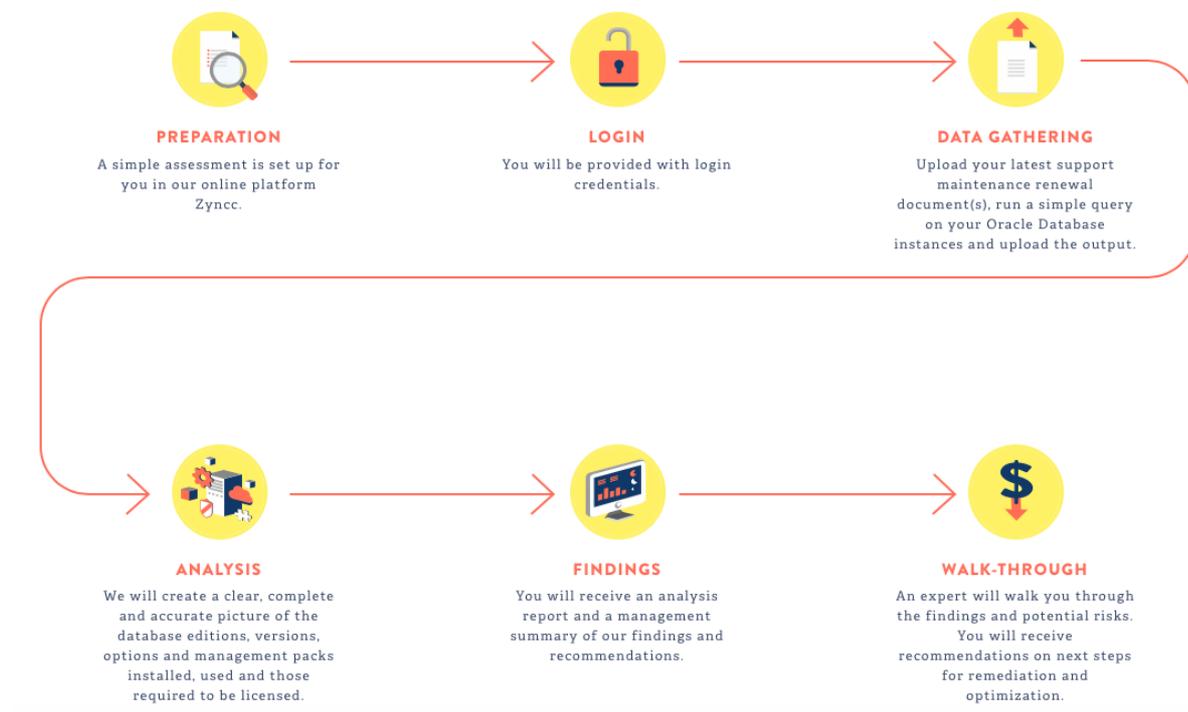
Pricing and Payment

The Oracle Database Compliance Health Check is offered for EUR 5.000 exclusive of any taxes, duties, or any similar charges imposed by any government or any other state authority.

Payment can only be made upfront upon ordering B-lay Services, via a credit or debit card, using Stripe, a secured online payment platform. The following credit and debit cards can be used for payment: Visa, MasterCard, and American Express.

If your company policy does not allow payment by either credit or debit card, please contact B-lay for alternative order and payment methods.

How it works



Step 1: Preparation

After you have purchased the Health Check, we will contact your organization's contact person and the designated owner of Your Zyncc. We will set up an assessment in Your Zyncc, B-lay's data collection tool, to provide you with a secure way to share information with us.

Step 2: Login

We will be sending you the login credentials for Your Zyncc. There will be a single owner of Your Zyncc within your organization. This person can invite others to participate in the assessment. In that way, you can grant access to your system architects, DBA's and purchasing representative, so that they can directly upload the relevant information in the tool.

Step 3: Data Gathering

Through Your Zyncc we will ask you a number of questions and request that you provide us with the following:

- Your latest support maintenance renewals for Oracle Database Programs
- Details about your IT infrastructure
- Output from queries we ask you to run on all of your database instances

We will monitor the progress in Your Zyncc and will notify the designated owner of Your Zyncc if we don't see any activity. In case we don't receive a response from the designated owner, we will inform the person who purchased the service. In that way you are kept informed of the progress and can take action to avoid that the service expires.

Please note that data gathering is only completed, once the designated owner submits your data through Your Zyncc. Once the data has been submitted, the data gathering is closed and no further data can be added anymore.

Step 4: Analysis

After you have submitted your data through Your Zyncc, we will start the analysis. This will result in a Health Check report with a clear, complete and accurate picture of your databases, including editions and versions, as well as the options and management packs. We will analyse usage and compare this with the available licenses.

Step 5: Findings

Your Health Check report will include:

- a management summary,
- your risk level, which can be negligible, minor, moderate, major or critical
- the potential risk reduction level, which can be low, medium or high
- an overview of the identified risks

Step 6: Walk through

The Health Check report will be explained by a licensing expert, who will walk you through the various elements of the report. This expert can either be a B-lay specialist, or, in case you have indicated that the report should be shared with a B-lay partner, a specialist within their organization. The expert will, where possible and appropriate, provide you with recommendations for next steps.

Important additional information

Data security

B-lay is iso 27001 certified and complies with all EU laws and regulations related to data security and privacy. Data is collected through Your Zyncc, which provides an easy and secure way to transfer data. We will keep your data for 1 month, after the Health Check report has been presented to you, unless we receive your explicit consent to keep the data for a longer period.

Please read our privacy policy <https://www.b-lay.com/privacy-policy/> for additional information.

Confidentiality

We will never share any of your data, the final Health Check report or any elements of it with any third party, unless you specifically ask us to do so.

Accuracy of the results

The Health Check report is solely based on the information we receive from you. You are responsible for ensuring the completeness and accuracy of the data you provide to us.

General Service Terms

On this Service Description and all Services provided under it, our [General Service Terms](#) are applicable as confirmed in your order for these Services.

About B-lay

B-lay is a specialist in software license management and provides services around software compliance, software audits, software asset management tools and insight in software spend. Our services offer organizations worldwide insight into the risks associated with software licenses, help prevent license compliance issues and help create considerable cost savings by optimizing their licensing position. B-lay was founded in 2008 and has offices in the Netherlands, Romania and the US.

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